

Critical Thinking & Decision Making

Price
\$1,150.00

Duration
2 Days

Delivery Methods
VILT, Private Group



Evaluating information, making decisions and problem solving happens continually. On average we make as many as 50 decisions before we start work every day. Despite all the natural decision making that goes on and the problem solving we do, some people are very uncomfortable with having to make decisions. The answer rests in our ability to identify options, research, take time to define critical thinking means and learn these skills. The ability to clearly reason through problems and to present arguments in a logical, compelling way has become a key skill for survival as a leader. Using these processes to lead can take the anxiety out of problem solving and make decisions.

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Who Should Attend

Individual Contributors, Supervisors, Managers, Directors

Course Objectives

- Define critical and non-critical thinking.
- Prepare and present powerful arguments.
- Identify your critical thinking style(s), including areas of strength and improvement.
- Discuss thinking styles
 - left/right brain thinking and whole-brain thinking.
- Examine and practice the critical thinking process.
- Improve key critical thinking skills, including active listening and questioning.
- Use analytical thought systems and creative thinking techniques.
- Barriers to good decision making and explore how to get around them.
- Analyze information to clearly describe problems, differentiate between facts and information.
- Learn to clearly explain why something is a particular way.
- Dealing with Assumptions and how they can be a major impediment to critical thinking.
- Common sense: an overlooked thinking tool.
- Learn necessary skills for critical thinking: questions, research, and active listening.
- Think creatively to contribute to the team solution.
- Implement, evaluate, and follow a plan for making decisions.

Agenda

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| 1 - UNDERSTANDING CRITICAL THINKING | 5 - MAKING DECISIONS |
| 2 - THE CRITICAL THINKING PROCESS | 6 - THE PROBLEM SOLVING MODEL & TOOLKIT |
| 3 - DEALING WITH ASSUMPTIONS | 7 - MAKING GOOD GROUP DECISIONS |
| 4 - CRITICAL AND CREATIVE THOUGHT SYSTEMS | 8 - ANALYZING AND SELECTING SOLUTIONS |
| | 9 - PLANNING AND ORGANIZING |