

# VMware Horizon 8: Virtual Desktop Bootcamp

Price \$4,250.00 Duration 5 Days

**Delivery Methods** VILT, Private Group



VMware Horizon® 8: Virtual Desktop Bootcamp is a five-day combination course of VMware Horizon 8: Skills for Virtual Desktop Management and VMware Horizon 8: Virtual Desktop Troubleshooting. This training combination gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You build skills in configuring and managing VMware Horizon 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to end-users. Additionally, you learn how to resolve common issues that occur in a VMware Horizon environment. You engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

# **Course Objectives**

By the end of the course, you should be able to meet the following objectives: • Recognize the features and benefits of Horizon • Use VMware vSphere® to create VMs to be used as desktops for Horizon • Create and optimize Windows VMs to create Horizon desktops • Install and configure Horizon Agent on Horizon desktop • Configure and manage the VMware Horizon® Client™ systems and connect the client to a VMware Horizon desktop • Configure, manage, and entitle desktop pools of full VMs • Configure, manage, and entitle pools of instant-clone desktops • Create and use Remote Desktop Services (RDS) desktops and application pools • Monitor the Horizon environment using Horizon Console Dashboard and Horizon Help Desk Tool • Implement a structured approach to troubleshooting • Resolve common issues that occur in a Horizon environment • Troubleshoot issues with linked and instant clones • Configure the Windows client • Identify the correct log level for gathering logs • Optimize protocols for the best end-user experience

# **Agenda**





#### 1 - COURSE INTRODUCTION

- Introductions and course logistics
- Course objectives

# 2 - INTRODUCTION TO VMWARE HORIZON

- Recognize the features and benefits of VMware Horizon
- Describe the conceptual and logical architecture of VMware Horizon

#### 3 - INTRODUCTION TO USE CASE

- Define a use case for your virtual desktop and application infrastructure
- Convert customer requirements to use-case attributes

# 4 - VSPHERE FOR HORIZON 8

- Explain basic virtualization concepts
- Use VMware vSphere® Client™ to access your vCenter Server system and VMware ESXi™ hosts
- Create, provision, and remove a virtual machine

# 5 - VMWARE HORIZON DESKTOPS

- Create a Windows and a Linux virtual machine using vSphere
- Optimize and prepare Windows and Linux virtual machines to set up VMware Horizon desktop VMs

#### 6 - VMWARE HORIZON AGENTS

- Outline the configuration choices when installing Horizon Agent on Windows and Linux virtual machines
- Create a gold master for Windows Horizon desktops

# 7 - VMWARE HORIZON POOLS

- Identify the steps to set up a template for desktop pool deployment
- List the steps to add desktops to the VMware Horizon® Connection Server™ inventory
- Compare dedicated-assignment and floating-assignment pools
- Outline the steps to create an automated pool
- Define user entitlement
- Explain the hierarchy of global, pool-level, and user-level polic

#### 8 - VMWARE HORIZON CLIENT OPTIONS

- Describe the different clients and their benefits
- Access Horizon desktop using various Horizon clients and HTML
- Configure integrated printing, USB redirection, and the shared folders option
- Configure session collaboration and media optimization for Microsoft Teams

#### 9 - CREATING AND MANAGING INSTANT-CLONE DESKTOP POOLS

- List the advantages of instant clones
- Explain the provisioning technology used for instant-clone desktop pools





- Set up an automated pool of instant clones
- Push updated images to instant-clone desktop pools

# 10 - CREATING RS DESKTOP AND APPLICATION POOLS

- Explain the difference between an RDS desktop pool and an automated pool
- Compare and contrast an RDS session host pool, a farm, and an application pool
- Create an RDS desktop pool and an application pool
- Access RDS desktops and application from Horizon Client
- Use the instant clone technology to automate the build-out of RDSH farms
- Configure load-balancing for RDSHs on a farm

#### 11 - MONITORING VMWARE HORIZON

- Monitor the status of the VMware Horizon components using the Horizon Administrator console dashboard
- Monitor desktop sessions using the HelpDesk tool

# 12 - OVERVIEW OF VIRTUAL DESKTOP TROUBLESHOOTING

- Structured approach to troubleshooting configuration and operational problems
- Applying troubleshooting methods
- Documenting the steps to resolve the problem

#### 13 - COMMAND-LINE TOOLS AND BACKUP OPTIONS

- Command-line tools
- Backing-up and restoring VMware Horizon databases

# 14 - TROUBLESHOOTING VMWARE HORIZON LINKED CLONE DESKTOPS

- VMware Horizon linked clone desktops
- View Agent Direct-Connection
- Optimizing a VMware Horizon desktop

# 15 - TROUBLESHOOTING INSTANT CLONES

- Logs for instant clones
- Keyword strategies
- Troubleshoot instant clones

# 16 - WINDOWS CLIENT

- Configure the Windows client
- Enable the required SSL configuration

#### 17 - PORTS AND PROTOCOLS

- Key ports and protocols
- Optimize Blast
- Black Screen







Applying GPO's

