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macOS Support Essentials

Price	Duration	Delivery Methods
$1,895.00	3 Days	VILT, Private Group

macOS Support Essentials is a three-day course that teaches the best ways to support macOS users. The course includes instructor presentations, demonstrations, group discussions, and hands-on exercises that provide real-world experience, and is ideal for anyone who manages computer networks or computer labs that run macOS. Attendees will learn how to use all the latest macOS tools and resources to troubleshoot the macOS.

Agenda

1 - INSTALLATION AND CONFIGURATION

- Update, Upgrade, and Reinstall macOS
- Set Up and Configure macOS
- Use the Command-Line Interface
- Use macOS Recovery

2 - USER ACCOUNTS

- Manage User Accounts
- Manage User Home Folders
- Manage macOS Security
- Manage Password Changes with Keychain

3 - FILE SYSTEMS

- Manage File Systems and Storage
- Manage Encryption with FileVault
- Manage Permissions and Sharing

4 - DATA MANAGEMENT

- Use Hidden Items, Shortcuts, and File Archives
- Manage System Resources
- Use Metadata and Spotlight
- Manage Time Machine

This class is not currently scheduled.

Contact us and we will help you get the training you need!

5 - APPS AND PROCESSES

- Install Apps
- Manage Documents
- Manage and Troubleshoot Apps

6 - NETWORK CONFIGURATION

- Manage Basic Network Settings
- Manage Advanced Network Settings
- Troubleshoot Network Issues

7 - NETWORK SERVICES

- Manage Network Services
- Manage Host Sharing and Personal Firewall

8 - SYSTEM MANAGEMENT

- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues